

LEARN FROM

# Experience





**MAKE IT RELEVANT. MAKE IT RIGHT.  
MAKE IT UNFORGETTABLE**

THOSE NINE WORDS SUM UP THE SIGNET EXPERIENCE.

Your training is supposed to be about you, not an endless recitation of Power Point slides. Your training needs to matter to each individual, not simply address regulations. Your training needs to be absolutely accurate, as in our line of work, lives can literally depend on it.

Signet North America is a global provider of educational, training, and planning services dedicated to providing you with a dynamic educational experience that is useful, relevant, interactive, and unforgettable, and bringing that experience right to your backyard. All Signet courses are designed to be completely customizable and able to be delivered at virtually any location worldwide. To this end, Signet North America is committed to ensuring services based on the most recent relevant standards, legislation, case studies, and other information available. Signet North America's multi-disciplinary team consists of internationally-renowned educators, responders, and industry practitioners.

At Signet, we don't just provide training, we provide education. You see, we know there's a difference: Our instructional staff is comprised of some of the most talented emergency response EDUCATORS assembled anywhere. Our partners in the SigNetwork are recognized as some of the strongest individuals and organizations in the industry. Signet North America is not just about training, we're about complete, interactive, and unforgettable hands-on education.

Every aspect of your curriculum and delivery is tailored around a real and unforgettable experience. To that end, every Signet North America educational program is customizable to meet our customers' diverse and unique needs, at the same time meeting and/or exceeding national and internationally-recognized regulations and standards.



Visit us anytime at [www.signetnorthamerica.com](http://www.signetnorthamerica.com) for latest course information.

## WHAT EXPERIENCE CAN WE CREATE FOR YOU?

Signet North America is the internationally-renowned provider of completely customized all-hazards training and services related to Hazardous Materials / Dangerous Goods Emergency Response, NIMS-based Incident Management for agencies, businesses, industry, and schools, HSEEP-compliant Emergency Response drills, Confined Space and Trench Rescue, Wildland Firefighting, and other customized curricula meeting and exceeding NFPA, OSHA, MSHA, and other nationally and internationally-recognized standards and regulations.

## WHAT YOU CAN EXPECT



### WHAT EQUIPMENT WILL YOU TRAIN WITH?

We feel it is extremely important that you understand and maximize your current capabilities and equipment first as a primary goal of each and every session we provide. This is the fundamental reason why we utilize each customer's specific equipment to the greatest extent possible for training, as we feel that it is important to first train on and with the equipment one has in order to discover and understand uses, identify strengths and shortcomings, and address each of these in order to do everything possible to ensure a stronger, more competent organization at the conclusion of the educational experience. In a nutshell, we first bring all of your capabilities TOGETHER, maximize them, then build upon them.

### WHY WILL WE CONTINUE TO SPECIALIZE OUR COURSE OFFERINGS AND SIZES?

**Course Offerings:** Some try to do it all. Of course, trying to do everything never allows one to excel at anything. Signet North America has chosen a different path: Know what we do well; do it better than anybody else. That's it.

**Class Sizes:** If the goal of a program is to pass canned information to as many people as possible as quickly as possible, then larger class sizes are certainly the way to go. This of course too often means sacrificing individual comprehension or individual understanding of specific applicability of the information to a variety of specific situations and responsibilities. For Signet North America, that simply is not how we operate. Educationally speaking, we believe that the "WHY" is critical to understanding the "WHAT" of an experience. We know firsthand that this holds true for emergency responders, industry managers, business professionals, classroom teachers, health care workers, transportation specialists, and students of all ages, regardless of discipline or expertise. Our experience has illustrated clearly to us that this is best achieved with smaller class sizes, with full interaction among the students and instructors, and full APPLICATION of the concepts and techniques being taught.

### THE SIGNET NORTH AMERICA GUARANTEE:

If, for whatever reason, you are not satisfied with the services you receive from Signet North America, and the issue cannot be resolved to your satisfaction, Signet North America will refund 100% of your course tuition or daily rate for services. Guaranteed.

# THE SIGNET EXPERIENCE



## YOUR COURSES AND SERVICES

## YOUR EXPERIENCE BEGINS...

There is a reason that Signet North America is internationally acclaimed for the training services and exercises we provide. We never have and never will pretend to do it all; we just know what we do well and we simply do it brilliantly. Please explore our Courses and Services for more information on our current offerings. In addition to those shown here, we pride ourselves on our insistence to customize EVERY course to specific customer needs, so it is always YOUR class, not ours. This is singularly important to ensure that your personnel are trained to your specific needs, as well as to the highest recognized standards. Finally, if you don't see exactly what you need, please contact us. We will create curriculum to fully meet your very specific requirements!



# Base Courses and Services

## HAZWOPER and Hazardous Materials Response

The following is just to get you started with ideas. As always, all Signet courses and combinations of services are customized to your exact needs and tailored to your personnel, location, and capabilities.



### HAZMAT AWARENESS

4 - 8 Hours

Our Hazmat Awareness courses are designed to provide you with an educational foundation regarding the awareness of, and safety issues regarding, the hazardous materials you deal with in your workplace on a day-to-day basis.

### HAZMAT OPERATIONS

24 - 40 Hours

Our Hazardous Materials Operations Level courses build upon the Hazmat Awareness curriculum, adding PPE considerations, decontamination, as well as basic confinement options for emergency response teams.

### HAZMAT TECHNICIAN

40 - 160 Hours

This training is required for individuals who will respond to the release or potential release for the purpose of stopping the release. They usually will be close to the source of the release and, therefore, have a high potential for harmful exposures.



### CHEMISTRY YOU'LL ACTUALLY USE

8 Hours

This hands-on experience unforgettably brings to life the chemical terminology required of hazmat responders as found in 2018 NFPA 472.

### BASIC HAZMAT AIR MONITORING

16 Hours

This Experience is geared towards those who wish to acquire basic understanding of the use of and interpretation of information provided by common hazardous materials air monitoring equipment including pH, combustible gases, colorimetric, and photo-ionization.

### ADVANCED HAZMAT AIR MONITORING

8-16 Hours

This Experience includes calibration and maintenance, cross-sensitivities, and sampling. May include instrumentation such as gas chromatography, gamma ray spectroscopy, Fourier-Transform Infrared Spectroscopy (FT-IR), and Raman Spectroscopy upon request.



### SPECIAL POPULATION DECONTAMINATION

This 8 - 16 hour Experience is designed for facilities and personnel tasked with the decontamination of patients prior to admission and treatment. Children and other special populations are emphasized in this course.

### INLAND OIL SPILL RESPONSE

16 Hours

This Experience will provide you with the knowledge and practical understanding of the challenges of inland spills related to transportation accidents, storage facility and pipeline failures, and transfer operations.

### NFPA 472 HAZMAT SAFETY OFFICER

24 Hours

This Experience will provide you with the knowledge and skills to evaluate a hazardous materials incident for safety and ensure that recognized safe operational practices are followed.

# Base Courses and Services

## NIMS-Based Incident Management and Other Specialty Courses

The following is just to get you started with ideas. As always, all Signet courses and combinations of services are customized to your exact needs and tailored to your personnel, location, and capabilities. Guaranteed.



### ICS FOR EXECUTIVES / SENIOR STAFF

4 - 8 Hours

The purpose of this Experience is to provide you with an orientation to the NIMS Incident Command System (ICS) for Executives and Senior Officials (elected officials, managers, agency administrators, etc.), and their role in supporting incident management.



### FUNDAMENTAL INCIDENT MANAGEMENT (ICS 100-200)

16 - 24 Hours

This introduces you to the NIMS Incident Command System (ICS). Through unique exercises and applications, participants will understand ICS on a level unachievable via online training courses.



### ADVANCED INCIDENT MANAGEMENT (ICS 300-400)

32 - 40 Hours

This Experience provides training on and resources for personnel who are expected to perform in a management capacity in an Area Command or Multiagency Coordination Entity.



### INTRODUCTION TO DEVELOPING INCIDENT ACTION PLANS

4 - 8 Hours

This Experience is designed to introduce you to the concepts of creating NIMS-based Incident Action Plans utilizing ICS forms. Participants will develop customized comprehensive Incident Action Plans.



### CUSTOMIZED INCIDENT MANAGEMENT WORKSHOPS

4-16 Hours

We are happy to adapt any and all of our courses for your specific needs, combining just what you need from a variety of areas to ensure maximum impact and applicability for you and your personnel.



### AIRCRAFT RESCUE AND FIREFIGHTING (ARFF)

4 -8-16 Hours

These customizable Experiences will give you the knowledge regarding aircraft types, preplanning, tactics, and other considerations for airport operations to safely and efficiently deal with aircraft fires.



### WILDLAND FIRE SAFETY FOR NON-FIREFIGHTING PERSONNEL

8 Hours

This course offers you the essentials of wildfire safety including communications, decision-making, and understanding the factors that contribute to wildland fire behavior.



### TECHNICAL RESCUE

8 - 40 Hours

These Experiences can encompass confined space, high-angle, trench, water, or any combination and will provide you with the knowledge and skills to ensure that recognized safe operational practices are followed.

# Base Courses and Services

## Homeland Security Exercise and Evaluation Program (HSEEP) Exercises/Drills

The following is just to get you started with ideas. As always, all Signet courses and combinations of services are customized to your exact needs and tailored to your personnel, location, and capabilities. Guaranteed.

Upon completing your Signet North America class, you should begin utilizing that training and continuing your education through our customized drills! Our Response Drill Design, Development, and Evaluation team does an outstanding job providing the most valuable possible challenging exercises tailored exactly for your personnel.

Through exercises, organizations can:

- Test and evaluate plans, policies, and procedures;
- reveal planning weaknesses; reveal gaps in resources;
- improve organizational coordination and communications;
- clarify roles and responsibilities;
- train personnel in roles and responsibilities;
- improve individual performance;
- gain program recognition and support of officials;
- satisfy regulatory requirements.

You will work with practitioners who are certified under the Homeland Security Exercise and Evaluation Program (HSEEP) and the FEMA Master Exercise Practitioner Program (MEPP) to design, implement, evaluate, develop incident action plans and after action reports, and track improvement processes for a variety of emergency exercises.

We intimately understand that different organizations have different needs. We design exercises for public and private sector agencies of all sizes, so please browse below to determine which of the following best suits you

### **DRILLS**

A drill is a supervised activity with a limited focus to test a procedure. Drills usually highlight and examine a limited portion of the overall emergency management plan. For example, an organization might conduct a drill for the use of a radio system with those responsible for communicating on it to ensure interoperability and understanding.

### **T A B L E T O P EXERCISES**

A tabletop exercise uses written and verbal scenarios to evaluate the effectiveness of an organization's emergency management plan and to highlight issues of coordination and assignment of responsibilities. Tabletop exercises do not physically simulate specific events, do not utilize equipment, and do not deploy resources.

### **F U N C T I O N A L EXERCISES**

A functional exercise utilizes a carefully designed and scripted scenario, with timed communications between players and simulators. The facility or area from which disaster response is coordinated is usually activated during a functional exercise and actual communications equipment may be used.

### **F U L L S C A L E EXERCISES**

A full-scale exercise tests all or as many as possible of the available response components, takes place in "real time," employs real equipment, and tests several emergency functions, sometimes in multiple locations, simultaneously. A full-scale exercise often involves actors simulating victims.



# SIGNET NORTH AMERICA



## ***CONTACT US***

**Toll Free 1-877-875-2921**

**web: <http://www.signetnorthamerica.com>**

**email: [info@signetnorthamerica.com](mailto:info@signetnorthamerica.com)**